Get More Program Information …

Community Outreach Meeting
November 4, 2010—7:00-8:00pm
Fair Oaks Community Center
2600 Middlefield Road
Redwood City

Program Contact Information:
We have provided website and contact information below if you wish to learn more about the new collection services. The websites include videos describing the new collection services, a comparison of the current vs. new collection services, dates of the carts and the kitchen pail distribution, dates for upcoming public meetings to share information about the new collection services, and other important information about recycling, reuse, and garbage.

RECOLOGY OF SAN MATEO COUNTY
www.RecologySanMateoCounty.com
Customer Service: (650) 595-3900

SBWMA
www.rethinkwaste.org
(650) 802-3500

COUNTY RECYCLEWORKS PROGRAM
www.RecycleWorks.org
Toll Free Hotline: 1-(888) 442-2666

COUNTY OF SAN MATEO,
DEPARTMENT OF PUBLIC WORKS—
GARBAGE AND RECYCLING INFORMATION
(650) 363-4100

Por favor llame al 1-(888)442-2666 or
(650) 595-3900 para asistencia en Español
Since 1982 the County of San Mateo has been a member agency to the South Bayside Waste Management Authority (SBWMA) for County Service Area No. 8 (North Fair Oaks). The SBWMA is comprised of 10 member cities, the County and a District: Atherton, Belmont, Burlingame, East Palo Alto, Foster City, Hillsborough, Menlo Park, Redwood City, San Carlos, and San Mateo. The City of San Mateo, County of San Mateo and the West Bay Sanitation District.

Each city or agency has its own franchise agreement with Allied Waste (formerly BFI) for garbage/recyclables collection services within their areas. The current franchise agreement with Allied Waste will expire on December 31, 2010. On October 20, 2009 the County of San Mateo Board of Supervisors approved a new franchise agreement with Recology-San Mateo County (Recology). Recology will begin garbage and recyclables collection services in your area beginning January 1, 2011.

Starting on January 1, 2011, your garbage, recycling and composting collection services will be easier and more convenient than ever before!

Your new services will include:
• Weekly automated curbside collection of recyclable materials, composting materials (food scraps and yard trimmings) and garbage.
• Easy-to-use color-coded wheeled carts with lids.
• Collection of single stream recyclables.
• New energy-efficient, cleaner emissions collection fleet.
• Curbside collection of used motor oil and used oil filters.
• Residential customers will receive two free on-call cleanup events.
• Collection of single stream recyclables.
• New energy-efficient, cleaner emissions collection fleet.

Your new services will include:
• Weekly automated curbside collection of recyclable materials, composting materials (food scraps and yard trimmings) and garbage.
• Easy-to-use color-coded wheeled carts with lids.
• Collection of single stream recyclables.
• Curbside collection of used motor oil and used oil filters.
• Residential customers will receive two free on-call cleanup events.
• Collection of single stream recyclables.
• New energy-efficient, cleaner emissions collection fleet.

Cart Delivery Information
for County Service Area No. 8 (North Fair Oaks) residents

Residential Customers: Every household will receive one set of three new Recology carts: one black 64 gallon cart for garbage, one blue 64 gallon cart for recyclables, and one 96 gallon cart for compostables (yard trimmings and food scraps). Your new carts are scheduled to be delivered by mid-December.

Once you receive your new carts, you should begin using them on your next regularly scheduled collection date and recycling will continue to be serviced every other week until January 1, 2011. Beginning in January you will be able to place all of your Recology carts at the curb weekly for pick-up.

IMPORTANT MINIMUM SERVICE
NOTE: County Service Area No.8 (North Fair Oaks) has a minimum service requirement of 64 gallons of garbage service at the curb every week. Because the new carts are serviced by automated trucks, all new carts must be wheeled to the curb on your service day. You will have the option to exchange the size of your 64-gallon garbage cart for two-32 gallon garbage carts or exchange the size of your Recycle or Compost Cart beginning February 15, 2011.

What To Do With Your Old Cans, Recycling Bins and Yard Waste Carts?

Once your new Recology carts have arrived, Allied Waste (the current garbage service provider) crews will pick up your old Allied Waste/BFI Yard Trimmiss Carts (except for those who purchased yard waste carts directly from Allied Waste) on your garbage collection day immediately following the delivery of your carts. Please make sure to set the old Allied Waste/BFI Yard Waste green cart out. You can choose to keep your recycling bins, but if you want Allied to take them away, simply place them upside down next to your new carts during a recycling collection week with a “Take Me” sticker that was included with your new Carts. If you don’t want to keep your old garbage can, attach one of the “Take Me” stickers that are included with your new carts.

You can use your old recycling bins, carts and garbage cans through December 31, 2010. You will not be able to use your own garbage cans, carts or bins after this date. If you continue to use the old Allied Waste/BFI yard waste carts after December 31, 2010, an additional fee of $3.00 per container will be charged per month.

Proper Cart Placement at the Curb for Collection

Your new Recology carts must be placed curbside (in the street) with the wheels against the curb and the arrows on the lid pointing toward the street. If you live on a street without a curb, please place your carts roadside. Recology’s new automated collection trucks will be used to pick up all three carts at the curb and the truck’s mechanical arm requires curbside (or roadside) placement of the carts to properly empty the carts. If you currently have backyard service and wish to continue this service, there will be an additional fee. Customers requiring special handling of their carts will need to contact Recology and fill out an application form for Special Handling services.

NOTE: in some limited cases, Recology’s field supervisors will need to assess your neighborhood and street characteristics to overcome unique challenges (i.e. parking, narrow streets, etc.). These field assessments will occur during December and January in conjunction with the roll out of the new services.

Garbage Cart Sizes

<table>
<thead>
<tr>
<th>Cart Size</th>
<th>Dimensions</th>
</tr>
</thead>
<tbody>
<tr>
<td>32 Gallon</td>
<td>24.25&quot; L, 19.35&quot; W, 38.5&quot; H</td>
</tr>
<tr>
<td>64 Gallon</td>
<td>31.75&quot; L, 24.25&quot; W, 41.75&quot; H</td>
</tr>
<tr>
<td>96 Gallon</td>
<td>35.25&quot; L, 29.75&quot; W, 43.25&quot; H</td>
</tr>
</tbody>
</table>

Please note one very important service change: Your new Recology carts must be placed at the curb to be serviced by new automated collection trucks.